



RETURN RECEIPT RETURN SHIPMENT

CUSTOMER DATA:			
Customer number:		Company name:	
Contact person:		Department:	
Phone:		ZIP CODE:	
Email:		Location:	
ORDER DATA:			
☐ Order ☐ Delivery note ☐ Invoice ☐			
RETURN REASON:			
Special items, customised items are excluded from return. Only unused items in undamaged original packaging. We charge a 10% restocking fee for incorrect orders, but at least EUR 20.			
☐ Incorrect order ☐ Wrong delivery ☐ Difference in quantity			
☐ Quality complaint ☐ Repair ☐ Transport damage			
☐ Error description: _____ _____ _____			
☐ Other: _____ _____			
MATERIAL DATA:			
Quantity	Material no.	Designation	Ident. no. / Serial no.
CUSTOMER REQUEST:			
☐ Credit note ☐ Guarantee repair ☐ Repair without release in advance (Up to 75% of the new price)			
☐ Exchange ☐ Repair with cost estimate for release			
☐ Other: _____			

Place/Date: _____

Signature: _____